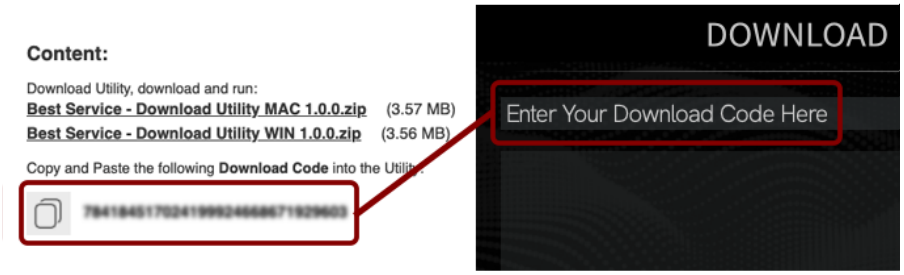
Thank you for purchasing a Engine 2 Library from Best Service. The following instructions are intended to help you install and activate your library.

DOWNLOAD AND INSTALLATION

To download your product, first log in to your **Best Service account**.
The **Click here for Instructions and Downloads** button will reveal all downloads for that specific product.
Please download the **Best Service Download Utility**, which can be found in your **product downloads** under the **Content** section, and run it.

Copy the **download code** located in the **Content** section and paste it into the **Download Utility**.

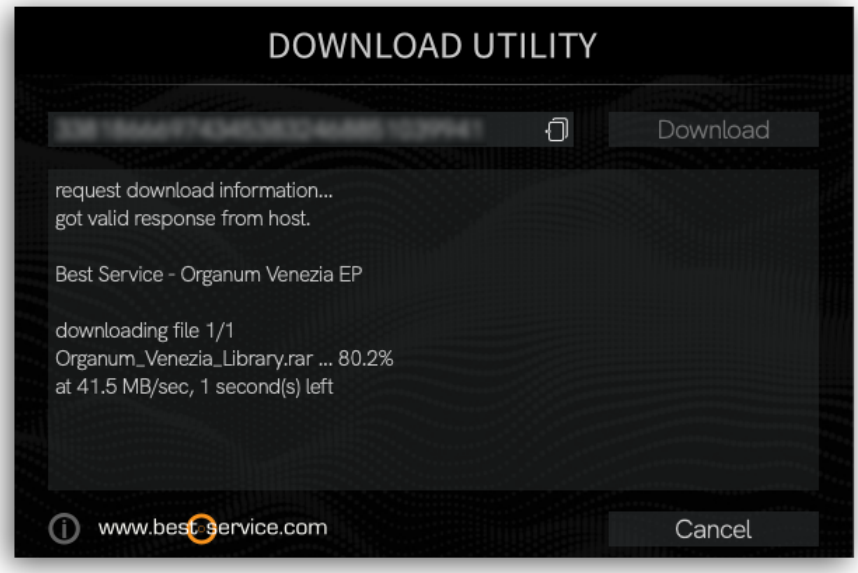
Now click on the **Download** button.



In the next step, you can change the predefined folders for the **download** as well as the **content** location. Ideally you would place your Kontakt Player Library on a dedicated hard drive. If your computer however only has one drive, we recommend placing the library here:

MAC: users/shared **WIN: users\public**

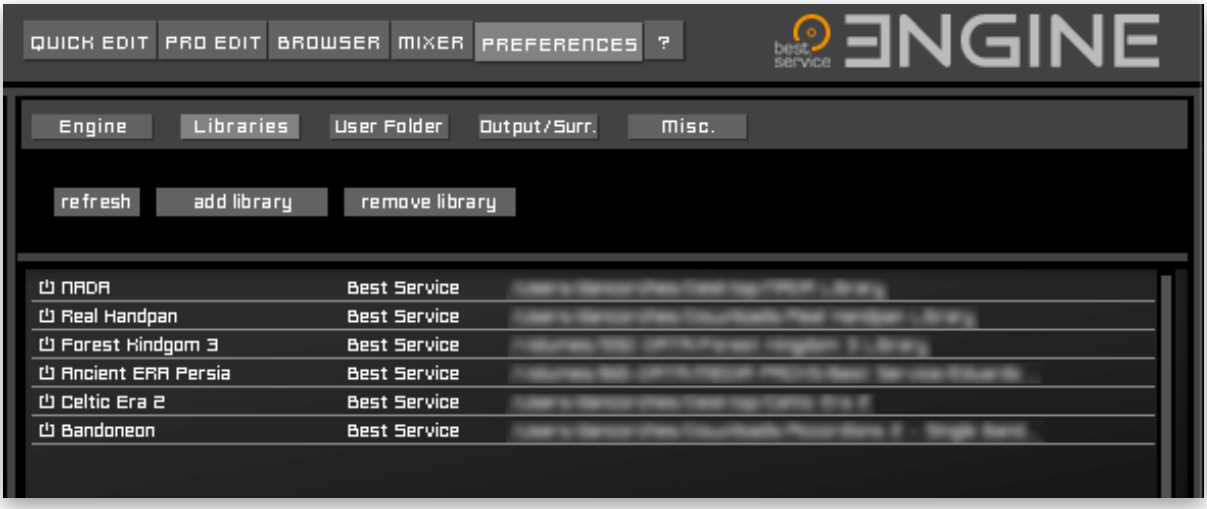
Click on **Start** to initiate the download and installation process.



ENGINE LIBRARY INSTALLATION

INSTALL BEST SERVICE ENGINE2:
Before you can use your Best Service Engine library you need to install the **Best Service Engine 2** on your computer.
You will find it in your **product downloads** under **Software & Assets**.
Alternatively, you can find the latest version here: **www.bestservice.com/downloads**

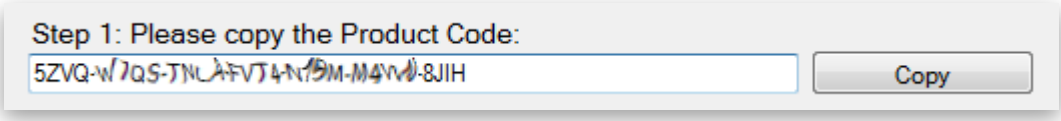
ADD THE LIBRARY TO ENGINE:
Start Engine, navigate to the Preferences pane, click on Libraries and then on "**add library**".
Now please select the folder containing the library you want to add and click on "**Open**".
It is also possible to select multiple library folders at once.
Now please "**SAVE PREFERENCES**" and restart Engine.



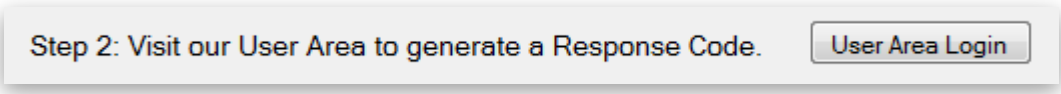
LOAD AN INSTRUMENT:
To load an instrument in Engine, you can use the Engine "Browser" where all your libraries will show up. Alternately you can click on "click here to load an instrument" in the Layer Display.

ACTIVATE YOUR BEST SERVICE ENGINE 2 LIBRARY

To start the activation process, please load an instrument from your freshly installed library. If your product is not activated the **E-License Manager** will pop up and display your **Product Code.**

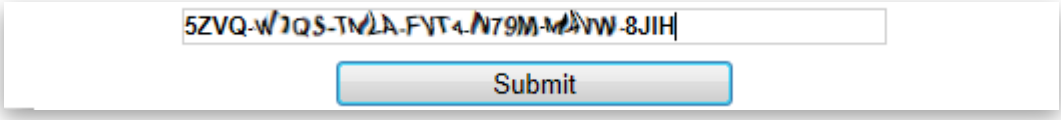


Click on "**User Area Login**" to open **https://www.bestservice.com/** Please log in to your account.

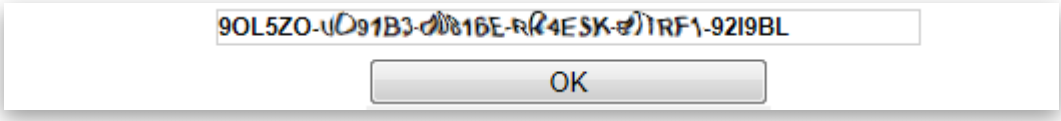


Click on "**My products**" on the left-hand side. If your new product is not listed, it would now be a great time to register your product serial number, by clicking on the "**Registration**" button.

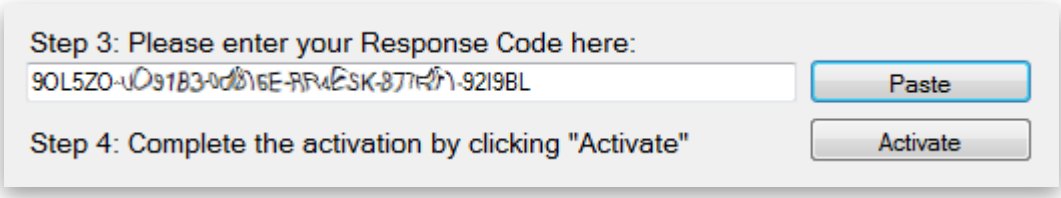
Click on “**New activation”** right beside the product you would like to activate and copy the **Product Code** from your **E-License Manager** into the input field on the website using **copy & paste**.
Click on “**Submit**” to request your Response Code.



Your **Response Code** will be displayed right away and also be sent to you by email for future reference.



Please **copy & paste** the **Response Code** back into the **E-License Manager** and click on “**Activate”**.



Activation will now be completed and you should be able to reload the instrument with full access.

USEFUL THINGS TO KNOW!

The E-License Manger will generate a **NEW PRODUCT CODE** every time it is launched. Please don’t close the E-License Manager window until activation is completed.
For OFFLINE ACTIVATION simply copy the Product Code to a text file and request the Response Code on a computer connected to the internet.

Have fun and success with your new library!
If any problems occur, please contact our Best Service support team: support@bestservice.com

best service